

Health and Wellbeing Board

26 July 2017

Warwickshire Cares Better Together and HEART project update

Recommendation(s)

That the Health and Wellbeing Board (HWBB):

1. Notes that Housing is a workstream of the Warwickshire Cares Better Together (WCBT) Programme given the changes to the funding allocation of the Disabled Facilities Grant (DFG) (now through top tier authorities) and its importance to the health and care system and;
2. Acknowledges the achievements of a key partnership HEART (Home Environment Assessment Response Team) project, as part of the wider work of the Warwickshire Cares Better Together programme.

1.0 Key Issues

- 1.1 At the recently held HWBB workshop it was agreed that Housing would be one of four priorities going forward. This decision aligns to the work that is already progressing as part of the Warwickshire Cares Better Together Programme when during 16/17 and as a consequence of emergent housing issues impacting on the health and care system it was felt important that greater synergies needed to be forged with District & Borough colleagues. As such the Housing workstream was added to the WCBT Programme (attached as Appendix 1).
- 1.2 The Housing Partnership was formed together with Terms of Reference and a scope that incorporated the requirements of the Better Care Fund (BCF) guidance and in particular the function of the Disabled Facilities Grant in supporting the health and care system and the national conditions; reducing the number of non- elective admissions, improving delayed transfers of care. The Chair of the WCBT Housing Partnership is also a key member of the WCBT Board and provides regular progress updates to the Board.

1.3 Establishing the housing work stream has provided real opportunities to further integrate and co-ordinate housing activity and support across the county and with health and social care. The new HEART (Home Environment Assessment Response Team) service is one example of this, funded by the WCBT Programme Board via the Disabled Facilities Grant and reporting into the WCBT Housing Board. Attached as Appendix 2 is the achievements of the HEART project and is the main focus of this report.

2.0 Options and Proposal

How housing is supporting delivery of the WCBT programme

- 2.1 We have already started to see evidence of how housing support can have a significant impact on the health and social care system. For example: through improved access to support and assistance, reduced waiting times and more streamlined processes and services is already helping people to remain independent and safe in their own homes and returning home from hospital more quickly, aiding their recovery.
- 2.2 The WCBT Housing Board is currently developing an action plan to ensure countywide housing activity, including HEART is aligned to supporting 3 key health and social care priorities of:

Preventing people from being admitted to hospital	Helping people be discharged from hospital (DToC)	Supporting people to remain independent in the community
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More detail on areas of focus in the Housing Board action plan for delivery in 2017/19 is provided in Appendix 3. Once developed, the WCBT Programme Board will approve and monitor progress against the plan.

3.0 Timescales associated with the decision and next steps

- 3.1 During 2017/18 the HWB Board will continue to receive updates on the overall Warwickshire Better Together Programme as part of a regular performance update.

3.2 In addition, the BCF planning guidance for 2017-19 further strengthens the importance of housing to improving health and social care outcomes.

Background papers

None

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The report was circulated to the following members prior to publication:

Local WCC Member(s): Cllr Seccombe, Cllr Caborn, Cllr Morgan, Cllr Redford, Cllr Golby, Cllr Rolfe and Cllr Parsons

Other WCC members: N/a

Appendix 1 - Briefing Note: Warwickshire Cares Better Together Programme Workstreams

Lead Officer: Christine Lewington, Head of Strategic Commissioning
Warwickshire County Council

Warwickshire Cares Better Together programme					
Public Health	Community Capacity	Care at Home	Accommodation with support	Integrated Care and Support	Strategic Partnerships
Redesign of Smoking Cessation, Advocacy, Healthwatch, Drugs & Alcohol, Dietetics	Community Engagement	Domiciliary Care Market	Extra Care Housing	Out of Hospital Services	Housing Partnership – includes HEART, Housing for Vulnerable People and Housing Related Support
Substance Misuse	Community Development	Carers Strategy	Integrated Residential and Nursing Care market	Delayed Transfers of Care (DToC)	Transforming Care Partnership
Learning and Development – Specialist Falls, Nutrition, Hydration, Oral Nutritional Supplements (ONS), MECC, Five Ways to Wellbeing and Fitter Futures	Voluntary Sector transformation	Assistive Technology and Telehealth	Shared Lives	HomeFirst	Dementia Strategy
	Community Infrastructure (including Hubs)			End of Life	LD / Autism
				Falls Prevention	Stroke Strategy
				ICESS	

Appendix 2 - Briefing Note: HEART Service Project

Lead Officer: Sarah Faulks, HEART Team Manager, Nuneaton and Bedworth Borough Council

Website Content:

https://www.nuneatonandbedworth.gov.uk/info/21036/heart/353/heart_%E2%80%93_helping_you_live_independently_at_home

Background

In previous years, housing and adaptations services were delivered by numerous separate providers across district and borough councils in Warwickshire. County, district and borough councils have worked in partnership to examine the effectiveness of the separate services and look at the merits of combining funding streams and funding a universal service, available for eligible customers across the entire county.

The new HEART (Home Environment Assessment Response Team) service is an integrated Countywide approach between social care and housing, which focuses on getting the best outcomes for customers and their carers, by delivering the right practitioner at the right time with the right solution.

HEART enables customer choice and control, by empowering customers to manage their own lives and maintain their ability to carry out daily activities, within their own homes that are safe, warm and without hazards. Ultimately this means they can remain independent and live in their own homes for longer, thus, reducing the pressure on health and social care services.

HEART is a preventative approach to independent and safe living for our more vulnerable residents, that aligns to an integrated health and care model.

Key Messages

- 1. Key Message 1: Funded through the contribution of District and Borough Councils, Disabled Facilities Grants (DFG) which is part of the Better Care Fund, Strategic Commissioning and Public Health within Warwickshire County Council.**
- 2. Key Message 2: Reduced the waiting times and end to end times of adaptations significantly across the county for major adaptations.**
- 3. Key Message 3: HEART service managed through one central host organisation, Nuneaton and Bedworth Borough Council.**
- 4. Key Message 4: Customers will qualify for an assessment under HEART if they have been assessed as having a need under the Care Act or will benefit from preventative works.**
- 5. Key Message 5: The HEART board are currently working together on a draft shared countywide Housing Financial Assistance policy document.**
- 6. Key message 6: HEART supports a reduction in delayed discharge and enables people to live independently and safely in their own homes for longer.**
- 7. Key Message 7: HEART provides services to address the following:**
 - a. Major and minor adaptations**
 - b. Housing hazards**
 - c. Falls and home safety**
 - d. Support to access suitable housing**
 - e. Accessing financial resources.**

Appendix 3 - Briefing Note: How housing care support improving outcomes across health and social care

Lead Officer: Rachel Briden, Programme Manager for Warwickshire Cares Better Together

These are areas of activity the WCBT Housing Board lead by Nick Cadd, Housing and Communities Manager, Stratford Upon Avon District Council is reviewing.

How housing can help prevent people from being admitted to hospital:	How housing can help people be discharged from hospital (DTCO):	How housing can support people to remain independent in the community:
Enabling access to home interventions (social prescribing)	Better co-ordination of countywide 7 day services	Enabling informed decisions about housing and housing options
Improving affordable warm homes (safe, warm homes)	Provision of Step Down Services	Assisted technology and community equipment
Improving sustainability and accessibility (regular repairs, adaptations and handyperson services)	Accessible Housing Design	Social Inclusion
Housing Support		Supported Housing
		Promoting Healthy Lifestyles